

Note! Any complaints on the flight travel need to be addressed directly to the airline.

The complaint should be sent to us within two months of the return journey.

PERSONAL INFORMATION

First Name	Last Name	Phone (Day time)
<input type="text"/>	<input type="text"/>	<input type="text"/>
Address		
<input type="text"/>		
Postal Code / City	EMail Address	
<input type="text"/>	<input type="text"/>	

BOOKING REFERENCES

Booking Reference	Order Date	
<input type="text"/>	<input type="text"/>	
Date of Departure	Date of Return	Destination
<input type="text"/>	<input type="text"/>	<input type="text"/>

COMPLAINT

When did the error occur.	Had this error been reported earlier? If yes;	
Date	Date	Our Contact
<input type="text"/>	<input type="text"/>	<input type="text"/>

Describe your complaint (Attach data written documents if necessary)

CLAIM

Describe the correction you claim. Describe also how you calculated the amount.

ATTACHMENTS

Attached tickets, receipts etc. justifying the correction described above.

1.
2.
3.
4.
5.

OTHER

Please add other details if you want to;

Date

Signature

Complaint form including any attachments is sent to:

EcoFlights
Att: 12 Savoy Parade Southbury Road
EN1 1RT
Enfield / United Kingdom